<u>WARRANTY CLAIMS</u> - We will give full and reasonable consideration to any complaint received but our liability will in all circumstances be limited to the refund of monies received or to the supply of satisfactory goods. We are unable to refund import duties or return carriage if goods prove to be unsuitable. All the products we sell are guaranteed by their manufacturers. The length of the warranty period varies but in most cases it is one year from the date of purchase. *BOYER* electronic products are mostly guaranteed for five years. Parts returned as warranty claims must be accompanied by the original invoice, or a copy of it, and must have been properly installed and maintained.